

Statement of Service Performance
NZ Resuscitation Council
For the year ended 30 June 2020

‘What did we do?’, ‘When did we do it?’

Description of Entity’s Outcomes

The overall objective is that all people in Aotearoa, New Zealand have the best possible outcome from immediate threat to life and limb. We contribute to this through promoting and fostering high quality resuscitation practice. Our impact areas are: robust, credible education; better informed rescuers; improved New Zealand standards.

Description and quantification of the entity’s outputs

Outputs are instructor courses delivered, instructor workshops delivered, instructor performance, number of stakeholder communications, and satisfaction measures for workshops that we have delivered. A number of the planned activities in the year 1 July 2019 – 30 June 2020 were postponed or cancelled due to the COVID-19 pandemic, for quantification and commentary, please see below.

Output	Goal	2019	2020
Instructor Courses delivered	6	7	4
CORE instructor workshops	Biennial	0	0
Newborn life support instructor workshop	Biennial	0	0
Stakeholder newsletters issued	6	6	6

Commentary

Instructor courses delivered

The NZRC delivered **four** instructor courses in the year to 30 June 2020. All instructor courses were delivered at Waikato Clinical School, Hamilton.

Our two-day CORE instructor courses were delivered on **6-7 July 2019, 7-8 September 2019, and 14-15 March 2020**.

Our two-day Newborn Life Support instructor course was delivered on **12-13 October 2019**.

Two instructor courses were cancelled due to the Covid-19 pandemic.

Workshops

No instructor workshops were delivered. The workshops scheduled as part of our conference were cancelled due to the COVID-19 pandemic.

Stakeholder newsletters issued

Six *Adrenaline Rush* email newsletters were sent to stakeholders in the year. In addition two separate newsletter was sent to the CORE and Newborn Life Instructors. Beginning in March 2020, seven COVID-19 updates were sent to New Zealand Resuscitation Council Instructors and stakeholders.

Promotional Activities

World Restart a Heart Day

The New Zealand Resuscitation Council held a promotional event at the Parliament Buildings in Wellington on 15 October 2019 to raise awareness of World Restart a Heart Day. World Restart a Heart Day is a global campaign to encourage learning and practicing bystander CPR and encourage the Kids Save Lives statement to have all children learn CPR in New Zealand Schools. As a part of this campaign the NZ Resuscitation Council had stickers and a promotional video made as resources for this annual campaign.

The New Zealand Resuscitation Council has donated The reusable keep cups left over from the 2018 conference to a community group.

Satisfaction Measures

Course delivery

NZ Resuscitation Council instructors delivered CORE Advanced to 4,624 learners, CORE Immediate – Adult to 973 learners, CORE Immediate – Adult & Child to 1,430 learners and Newborn Life Support to 756 learners in the year to 30 June 2020.

Course participation feedback

Percentage rate of return by course and in total

	Core Adv	Adult	Adult & Child	NLS	Total
Delivered	4624	973	1430	756	7027
Returned	4404	944	1410	604	6758
% returned	95%	97%	99%	80%	96%

In the year to 30 June we asked all participants to rate instructor performance on a scale of 1 to 5 where 1 is 'strongly disagree' and 5 is 'strongly agree'. The results indicate high regard for instructor performance among participants.

CORE Advanced Instructors

- Approachable (4.89)
- Available (4.89)
- Knowledgeable (4.89)
- Good communicator (4.89)
- Positive (4.90)
- Organised (4.87)

NLS Instructors

- Approachable (4.90)
- Available (4.90)
- Knowledgeable (4.89)
- Good communicator (4.88)
- Positive (4.91)
- Organised (4.86)

For CORE advanced we asked participants to rate how confident they were in managing certain conditions both before and after the course on a scale of 1 to 5, where 1 was no confidence and 5 was high confidence. There was improvement in all areas.

Confidence in providing early management for the following conditions before and after the course

	Before course	After course
A seriously ill adult	3.98	4.59
A seriously ill child	3.59	4.45
Trauma	3.68	4.43
Common conditions that could lead to cardiac arrest	3.91	4.54